

Universal Services

Needs/concerns identified

Referral to single agency

Complex needs possibly requiring agency intervention

Referral to statutory services due to CP, CIN or LAC

JAFF initiated with family (see overleaf for JAFF procedures)

Consent gained to share JAFF information with professionals

No, single agency plan developed, key worker agreed

Yes, multi-agency plan developed and key worker agreed

Plan implemented

Review of process and intervention

Needs met, return to universal services

High level concern

Further intervention